

# HELD TUESDAY, 14 February 2023

	08.11.2022.	13.12.2022	10.01.2023	14.02.2023	14.03.2022
Janene Davies	√	13.12.2022	10.01.2023	17.02.202J	17.03.2022
Chair	v	v	N.	۰V	
Ann Heaton					
Maggie Skilling					
Ann Lloyd		v v	Apologies		
Ernie Rothwell	v √	v v	1 <u>5</u>	Apologies	
Annmarie		v Apologies	Apologies		
Stone	v	Apologics	Apologics	v	
Malcom Coe				Apologies	
Mohammed					
Albaadani	·	v	<b>v</b>	•	
Mary Hill					
Carole Jones					
Adrian D'Arcy					
Adrian Hardy	Apologies				
Wendy Moss	Apologies	Apologies	Apologies	Apologies	
Jean Peet	Apologies	·		Apologies	
Dave Brown	Apologies	Apologies	Apologies	Apologies	
In attendance					
Karen Parker,		Apologies			
Chief Officer					
HWWL		r	r	<i>r</i>	
Andrea Arkwright,	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	
Involvement &					
Engagement					
Officer HWWL					
Kathryn Drury					
Chair HWWL				-	
Dave Suddell,					
Director HWWL				r	
Linda Sykes, Director HWWL				$\checkmark$	
Pauline					
Gregory				Apologies	
Director HWWL				, ipologica	
Doris Moreton		Apologies	Apologies		
(BSL Sign					
Language					
Interpreter) PA	. [	Apologies	Apologies	-	
Rachel	√	Apologies	Abologies	-	
Richardson	$\checkmark$	-		-	
Emmanuel	,/	-	 	-	
Ndambala,	v				
Youth Worker					
Healthwatch Wiga		1. 11	<b>D</b> 1 11		

Healthwatch Wigan and Leigh is delivered by Wigan Borough Healthwatch CIC Wigan Borough Healthwatch CIC is registered in England as a Community Interest Company limited by guarantee.

Ashland House, Dobson Park Way, Wigan, WN2 2DX – registered number 11798868 VAT 317 8771 72

		lgan and Leign
1.	WELCOME AND INTRODUCTIONS	
	JD welcomed everyone to the meeting.	
2.	APOLOGIES	
	Apologies were received and noted	
3.	<ul><li>Presentation</li><li>Healthier Wigan Partnership Integrated</li></ul>	Creating%20Health%
	Delivery Board	23Healthwatch%23Fe
	Health Champions	
	The presentations were well received by the	
	committee. (Presentation attached)	
4.	Break	
5	Notes of the Advisory Committee 10 January 2023	
	The notes were received as a true record	
6.	Action log	
	There were two actions remaining open and they were	
	around the organisation of the Away day and the	
	development of the workshop action plan at the away	
	Day.	
	KP responded that she was on with organising the	
	Away Day.	
7.	Reports from HWWL Representatives on other Committees	
	Wigan Adult Safeguarding Board	
	EC commented that the report gave a good summary of	
	the Wigan Adult Safeguarding Board meeting that she had attended.	
	MS asked if there were any gaps in the Safeguarding	
	training and how effective was it to release district	
	nursing staff to undertake the training.	
	AL commented it is mandatory for all Health Care	
	Professional to undertake Safeguarding training.	
	EC commented that when GPs refer into safeguarding	
	about an adult, they don't get any feedback back from the referral.	
	the referrat.	
	CJ commented when patients residents have a fall why	
	are they not automatically referred to the falls clinic	
	on discharge. I had to request his from the reablement	
	team for my father when he got home after they were	
	about to leave without the referral.	

Healthwatch Wigan and Leigh is delivered by Wigan Borough Healthwatch CIC Wigan Borough Healthwatch CIC is registered in England as a Community Interest Company limited by guarantee.

Ashland House, Dobson Park Way, Wigan, WN2 2DX – registered number 11798868 VAT 317 8771 72

	-0
JD commented that it's knowing how to navigate the system. Unconscious competencies we forget to tell people.	
KP commented there is a role for Healthwatch around publicly getting messages out to people about the system.	
KP commented that HWWL had been approached to undertake a Social Care Project	
Community Diagnostic Centre (CDC) Chest Pain Pathway workshop	
JD reported that the reports gave a good summary of the workshop meeting that LS, ER , MA and herself had attended. JD invited LS to give the committee an update about the workshop LS commented that were able to raise questions around GP access for patients to this service due to pressures at GP surgeries etc. Leading on from this we therefore asked how patients who presented at the Wigan site Urgent Treatment Centre and also the Leigh site UTC would be dealt with. Wigan patients are already added to the Rapid Access waiting list by the Wigan UTC staff, but it very quickly became clear that the possibility of patients presenting with chest pain at the Leigh UTC site had not been considered and therefore a long discussion took place around how these patients could be managed.	
The main Issue of concern was highlighted as being around access to IT systems. We were informed that the UTC at Leigh is still not linked to the main HIS (Hospital Information System) as used by the rest of WWL, which means that their patient information is stored on a different IT system. It was acknowledged that this may cause problems for all types of patient referrals to services to be delivered in the future by	

Healthwatch Wigan and Leigh is delivered by Wigan Borough Healthwatch CIC Wigan Borough Healthwatch CIC is registered in England as a Community Interest Company limited by guarantee.

	VV	ligan and Leigh
	the CDU, and it was agreed that this issue would be es- calated by Jess Blandford to WWL Execs as a matter of urgency.	
	CDC Inequalities Workshop	
	MH reported that the report gives a good summary of the workshop meeting. MA gave some good salient points around benchmarking and data information at the workshop and lots of challenges around different aspects were put forward. The workshop was well represented form a learning disability, RNIB, LGBTQ perspective around the needs for the community.	
	<b>Wigan Borough Engagement Group</b> AH commented that the report gives a good summary of the meeting.	
	Wigan Health Overview and Scrutiny Committee APH commented that the report gives a good summary of the meeting. APH commented that he would like to know how many dentists are currently providing NHS dentistry and what proportion of time is NHS/private work.	Action: Send Barry Kinshuk contact details to APH
	KP advised to contact Barry Kinshuk GM Dental Advisor.	
	MH wanted to thank APH for for reading and scrutinising these documents so closely thus enabling him to interrogate the information on our behalf.	
8.	HWWL Chair Board Update KD introduced herself as the new Chair of HWWL and gave everyone a background about herself and the role.	
9.	Mental health Proposal transferred to SMART Proposal and GANT Chart for Information AA presented the update version of the SMART mental health proposal and GANT chart that the committee had requested. The new version was accepted by the committee. AA asked APH if he would continue to oversee the mental health project as an Advisory Committee member. APH agreed.	

Healthwatch Wigan and Leigh is delivered by Wigan Borough Healthwatch CIC Wigan Borough Healthwatch CIC is registered in England as a Community Interest Company limited by guarantee.

Ashland House, Dobson Park Way, Wigan, WN2 2DX – registered number 11798868 VAT 317 8771 72

	Break	Igan and Leign
10.	Addiction Video	
10.	GS introduce the video to the committee. The	
	committee really liked the video.	
	AJS commented that the BSL interpreter could do with	
	standing face on so she could see both of the signers	
	hands.	
	GS reassured AJS that you can see both hands when the	
	video is played on the computer. It was just the	
	positioning of the screen in the room.	
11.	Decisions agreed at today's meeting.	
	There were no decisions made at the meeting.	
12.	Any other Business	
	MH commented that the communication group that she	
	attends had been suspended until March due to winter	
	pressures. MH was quite disappointed that the	
	meetings had been cancelled.	
	All commented that they were struggling to get an	
	AL commented that they were struggling to get an	
	invitation into the nursing homes.	
	AL as commented that she would try and get a five-	
	minute slot on thew next care home meeting to raise	
	the profile of the project. If anyone can help with any	
	visits that would be great.	
	We also need a Volunteer to go to Shawcross Nursing	
	home with JD to Shawcross Care Home on 21/02/23 at	
	11am.	
	AL would send an email out to see if anyone can help	
	with the visits.	
	AA commented that an update report on the care home	
	project would be an agenda item at the March	
	meeting.	
	incering.	
13.	Date and time of next meetings	
	Tuesday 14 March 2023	
	10:00-12:30pm Sunshine House Annexe	
14.	Items for Information	
	Decision log was received	

Healthwatch Wigan and Leigh is delivered by Wigan Borough Healthwatch CIC

Wigan Borough Healthwatch CIC is registered in England as a Community Interest Company limited by guarantee.