**Wigan Borough Healthwatch**

**Healthwatch Board Meeting**

**Monday 27th September 2021 – MS Teams/Ashland House**

**Part 1**

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| **Attendees**  Mick Hodlin (Chair)  Bill Greenwood  Stuart Parsons  David Baxter  Lynne Hamnett  Dave Sudell  Wendy Boyers  In attendance: Karen Parker, Karen Wilson, Andrea Arkwright, Lisa Armstrong | **Apologies**  Elinor Halliwell |

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| 1.  1.1  1.2 | Welcome  MH welcomed everyone to the meeting  MH offered apologies from EH | Information |
| 2  1.2 | Declaration  No conflict of interest declared | Information |
| 3  3.1 | Minutes  Matters arising from meeting of 19th July 2021   * Discussion re Neuro/CAMHS Pathway * Discussion re ear care   Outstanding item for Board to develop relationship and work more closely with MPs  Agreed F2F Board meetings in public (Covid permitting) | KP/LH have joined Neuro Pathway meeting  BG to raise this at Advisory Committee/Priority setting  BG/MH to meet and agree how to take this forward  KP booked venues:  Sunshine House/Central  One House/Aspull  Complete Kindness/Tyldesley |
| 4  4.1 | Operational Update  Staff gave individual presentations on work carried out in Q2 and the work planned for Q3  Staff were commended for the amount of work that they cover with limited resources. Board agreed that these updates from staff are required at the end of every quarter. | Information |
| 5 | Items to take to Advisory Committee  Nothing to report |  |
| 6 | **Audit Committee**  No meeting has been held |  |
| 7 | **GDPR/Freedom of Information Requests**  Nothing to report |  |
| 8 | **Report from Chief Officer**  Deferred to Part 2 |  |
| 9 | **AOB**  No further business |  |